

Professional Questions About Installing Siding

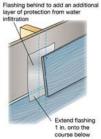
I got mud on the face of the board? Will mud or dirt clean wipe off easily? What should I do where the boards meet in the middle of the wall? James Hardie requires gaps between the siding and the roof, deck and porch. Why is this necessary? Should I stagger butt-joints in a particular pattern? What do I use for touch-up paint? Do all James Hardie Siding Products with ColorPlus Technology need to come from the same paint lot? If so where do I find the lot numbers? What type of caulk should I be using? How closely should the color match the siding? What is the difference between Installation Instructions and Best Practices? Do I need special tools to install James Hardie Siding? Do you require HardiePlank to be face nailed? Can James Hardie Siding Products with ColorPlus Technology be installed in cold weather?

Do you provide installation training for your products?

I got mud on the face of the board? Will mud or dirt clean wipe off easily?

Depending on site conditions, dirt or mud may get onto the surface of the siding during installation. All James Hardie Siding Products with ColorPlus Technology come with a protective laminate cover. The cover is intended to protect the product during shipping, storage and installation. You should make every effort to keep the laminate sheet on the product during installation. Dirt or mud can be cleaned off the products by using water and soft bristled brush if needed. ColorPlus products should not be cleaned with a pressure washer.

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What should I do where the boards meet in the middle of the wall?

Create a butt-joint using "factory-to-factory" finished ends. Behind the joint use a flashing detail to keep water from getting behind the siding. Caulk or other sealants should not be used in butt-joints. Cut ends should be finished using James Hardie touch-up kits.

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James Hardie requires gaps between the siding and the roof, deck and porch. Why is this necessary?

The gaps are left to ensure proper drainage of water. The siding is not meant to sit in



standing water or be used as a device to channel water.

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Should I stagger butt-joints in a particular pattern?

A pattern is not required. Butt-joints should be placed in a manner at that is pleasing to the eye. Patterns that draw your eye to the joints should be avoided. The butt-joints should be off-set by a minimum of 24". Zipper patterns should not be used.

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What do I use for touch-up paint?

ColorPlus touch-up paint is available in "kit" form only. The kit includes a dabber and paint pen. The touch-up kits use specially formulated paint designed to offer the same level of performance as the factory applied paint. "Store bought" paint does not fade or weather at the same rate and may look different over time.

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Do all James Hardie Siding Products with ColorPlus Technology need to come from the same paint lot? If so where do I find the lot numbers?

James Hardie uses sophisticated paint matching technology that allows us to guarantee paint color match from production run to production run. We have tighter color tolerance than retail stores and the car refinishing industry.

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What type of caulk should I be using? How closely should the color match the siding?

Use a high quality color matched caulk that meets or exceeds ASTM C834 or ASTM C920. The ASTM numbers can be found on the tube of caulk. Caulks that do not meet one of these standards should not be used. The caulk should be labeled with the corresponding ColorPlus color (e.g. Khaki Brown). Because caulk is a different consistency than paint, caulk will not match the siding color exactly. For this reason, caulk should not be used on the face of the siding.

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What is the difference between Installation Instructions and Best Practices?

The installation instructions provide all of the relevant, product specific, installation requirements. Best Practices builds on the installation instructions providing tips and more detailed installation information.

Both product specific <u>Installation Instructions and our Best Practices Guide</u> are periodically updated and available online.

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Do I need special tools to install James Hardie Siding?

Tools used to install wood siding or other wood-based siding products can be used to install James Hardie Products. The only special tool suggested is a fiber cement saw blade made by Freud, available at most local hardware stores. This will make cutting easier and reduce the dust produced during cutting.

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Do you require HardiePlank to be face nailed?

Face nailing may be required in areas subject to high winds. Check with local building codes

to determine if face nailing is required. Additionally, face nails can be used, as needed, to close gaps. This is commonly called "aesthetic pin-back". When aesthetic pin-back is required, consider using finish nails. Finish nails are less noticeable and they are easier to touchup. If installed properly, aesthetic pin-back should not be necessary.

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Can James Hardie Siding Products with ColorPlus Technology be installed in cold weather?

James Hardie Siding Products with ColorPlus Technology can be installed in all weather conditions. Use care however, during the touch-up process.

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Do you provide installation training for your products? Yes, we do. Contact your James Hardie Installer Representative for more information.

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Still need help? Our team of pros is available to answer <u>all of your installation</u> <u>questions</u>.



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